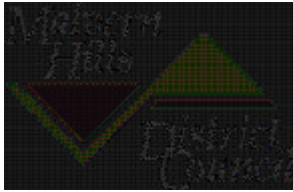


MALVERN HILLS DISTRICT FLOODING JUNE & JULY 2007

BUSINESS NEWSLETTER - WEDNESDAY 25TH JULY

For general advice tel 01684 862151 or visit www.malvern hills.gov.uk or www.worcestershire.gov.uk

- **WASTE COLLECTIONS** are currently being made by MHDC refuse freighters in both Upton and Tenbury Wells town centres to ensure all refuse is regularly removed. As a last resort commercial white goods can be removed by the District Council .Please contact the Customer Service Centre on 01684 862151 for further information.
- **SKIP PERMITS** are arranged by the skip hire company direct with Worcestershire County Council. We are advised that at present Skip Permits (to place a skip in the Highway) are being turned around on the same day. It remains the case that commercial waste must not be taken to household recycling sites.
- **ENVIRONMENTAL HEALTH** – Advice and guidance is available to businesses from the Environmental Heath team at MHDC on a number of issues including undertaking inspections for foods affected by flooding, Advice on reuse of flood affected equipment, advice of reopening of premises from a Health and safety perspective and also where private water supplies to business may have been affected. For further information please contact Customer Service Centre on 01684 862151
- **FREE PARKING** in Tenbury Wells (Teme Street car park) and Upton upon Severn (Hanley road and New Street car parks) from now until **MIDNIGHT, SUNDAY 5TH AUGUST**
- **BUSINESS RATES** – You may be able to get relief on your business rates – further details to follow. Tel 01684 862151 for further information.
- **BUSINESS LOANS** - The FSB are able to support members with an interest free loan of up to £5,000 to address the costs and impacts of flooding. Contact Angela Smith on 01386 750032 or email angela.smith@fsb.org.uk
- **BUSINESS ADVICE** - Free business advice is available to help plan business recovery. Business Link West Midlands can be contacted on 0845 113 1234. There are plans to hold business advice clinics in flood affected towns – further details to follow.
- **BENEVOLENT FUNDS** – The Association of Charity Officers (ACO) has information about benevolent funds for victims of flooding. Tel 01707 651826/651777 or visit www.aco.uk.net for further information.



Community and Economic Development

The Council House, Avenue Road, Malvern, Worcs. WR14 3AF

- **BENEFITS** - If you have suffered from a loss of income or a drop in income as a result of the flooding, Citizens Advice Bureau can provide advice on benefits. Tenbury CAB – 34 Teme Street, Tel 01584 810860. Upton CAB – The Library, School Lane Tel: 01684 563611.
- **INSURANCE** – The Association provides advice for people affected flooding. Tel 0121 622 6555 or visit www.abi.org.uk for further information
- **FLOODING ADVICE - National Flood Forum**
Flooding guidance and information is available from the National Flood Forum website www.floodforum.org.uk or Tel 01299 403055
- **TAX** – HM Revenues and Customs will be introducing a series of measures for individuals and businesses affected by flooding. For further information contact HMRC Tel 0845 3021482 or visit www.hmrc.gov.uk
- **MEETING ROOMS** – Both Tenbury and Upton Tourist information Centres have rooms available for any businesses which need to meet with insurers, clients, financial advisors etc. whilst their own accommodation is unavailable. Please book at the TIC's direct – Tenbury TIC T 01584 810136 and Upton TIC 01684 594200.
- **INTERNET ACCESS** – businesses which are unable to access the internet at the moment can use the computers in Tenbury TIC and local libraries for website searches.
- **LONGER TERM RECOVERY** – MHDC are already in contact with Regional and National government regarding the extensive impact of flooding across the District from Tenbury Wells to Upton-upon-Severn and beyond. We are lobbying the appropriate funding bodies to deliver adequate and timely recovery support and funding is available to affected businesses to help ensure their immediate survival and longer term recovery.
- **INFORMATION** - We will need to demonstrate the impact of the flooding on businesses and in due course will be contacting you to try and assess the extent of the costs to your businesses and the wider local economy. We will also be asking what measures could be put in place to address these impacts and minimise the impact of potential flooding in the future.

This newsletter and further information and guidance on flood recovery measures will also be available on our website at www.malvern hills.gov.uk