

News from Upton upon Severn Customer Service Centre



NEW! 24 hour Council Tax Information Line

This new automated service is designed to answer frequently asked questions regarding Council tax. You can also pay your Council Tax using this service. The number to call is **01905 822733**.

FREE! Disability Advice Sessions

Free disability advice is available at Upton Library, the second Wednesday of the month from 2-5pm. These sessions are provided by DIAL South Worcestershire.

To make an appointment to discuss disability issues or for help in filling in benefits forms (e.g. DLA, ESA or Attendance Allowance) please ring the DIAL office 01905 27790.

Refuse/Recycling Sack Delivery Schedule

The annual delivery of refuse and recycling sacks will be taking place throughout June and early July. For the Upton upon Severn area the sacks should be delivered the week commencing 25th June 2012. For delivery dates for other areas, please check the Malvern Hills District Council website www.malvern hills.gov.uk

Bulky Waste Collection- New Improved Service

The Council's bulky waste collection service has changed. Collections will now take place 24 to 48 hours from when a request and payment is received. Previously collections were made only one week per month. If you have any bulky items you wish to be disposed of, please contact us on the number below or visit us in Upton Library, and we will take the payment and book a collection for you. The charge is £17.50 for up to 3 items, additional items are charged at £17.50 for up to 3 items.

Bank Holiday Closure

Please note that the Worcestershire Hub Contact Centre and Customer Service Centres will be closed Monday 4th and Tuesday 5th June, due to the Bank Holiday and the Queen's Jubilee celebrations.

Contact Us

Upton upon Severn Customer Service Centre
Upton upon Severn Library
School Lane
Upton upon Severn
WR8 0LE
www.whub.org.uk

Centre Opening Hours:

Monday 9.30am to 5.00pm
Wednesday 9.30am to 5.00pm
Friday 9.30am to 5.00pm

Tel: 01684 862151 (Monday – Friday 8am – 8pm, Saturday 9am – 5pm)